Wesley Miaw 6592 Broadacres Dr San Jose CA 95120

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I use a small regional ISP and web hosting service for Internet services for both my personal use and also to run my small business.

Unlike the level of service I would receive from a larger company, I receive a high-level of personalized support and can easily speak with a real person with the power to address my needs quickly and correctly.

Without proper competition, I would not be able to meet my Internet service needs. The only suitable alternative at my location is Comcast, who does not provide anywhere close to the same quality of service and also does not support some of the services I require even with their business-grade service.

Comcast bundling also serves to penalize customers who are only looking for some specific services. I have also received information and would be subject to requirements incompatible with my business needs, when talking to Comcast.

Broadband competition is absolutely necessary for the continued growth of the Internet and growth of the US economy and small businesses. Big Internet service providers are not the answer and will not be the answer moving forward, especially due to geographic market segmentation and differences in deployed hardware.

Sincerely,

Wesley Miaw